

# CERTIFICATE OF ACHIEVEMENT



THIS IS TO CERTIFY THAT  
**Izabela Kozak**

has successfully demonstrated proficient comprehension in the course of  
**Professional Telephone Receptionist Course**

and is therefore awarded this qualification with Distinction on March 23, 2021

Certificate Code: 1707-8440-13366



Handwritten signature of Francesco Mastrangelo.

**Francesco Mastrangelo**  
Director of Studies